Thursday, January 16, 2025

# INSIGHTS SUMMIT & PRODUCT COUNCIL

Atlanta Tech Village – Buckhead



## To

# Agenda: Part 1

- 9:00 Welcome
  - Scott Macfee, CEO, SpendHQ
- 9:15 Keynote: Holistic Al: New Ways for Procurement Operations
  - Dr. Elouise Epstein, Digital Futurist, Keynote Speaker, and Author
- 10:00 Future-Ready Procurement: The Path to Procurement Excellence
  - Jose Bustillo, Procurement Excellence Lead, SpendHQ
  - Jerome Arfeli, Head of Indirect Procurement, Waymo
  - Tony Brita, Director of Strategic Sourcing, Compass
  - Patrick Crawford, Chief Procurement Officer, Synovus
- 10:45 Networking Break
- 11:00 Panel: Supplier Risk Management
  - Anne Gusler, Head of Partnerships, SpendHQ
  - Eric Evans, Managing Director, Partnerships & Alliances, RapidRatings
  - Brad Pittman, VP, Strategic Sourcing & Procurement, Dollar Tree
- 11:30 SpendHQ Product Roadmap
  - Pierre Laprée, Chief Product Officer, SpendHQ
- 12:00 Lunch
- 1:00 Workshop 1 (Full Group): How Procurement Teams Can Move Faster and Accomplish More in 2025
  - Sean McPartlan, Head of Solutions, SpendHQ





### **Breakout Room 1 (EVENT CENTER)**

### 2:00 Global Spend Data: Insights, Dashboards, and Most Loved Features for Procurement Teams

- Brian Gee, Customer Success Team Lead, SpendHO
- Jared Ackerson, Customer Success Manager, SpendHO

Do you want your impact to be impossible to miss in 2025? Turn your spend data into usable, visible dashboards for better tracking and reporting on procurement's impact in an easily digestible way. In this session, our Customer Success team will demonstrate out-of-the-box Spend Intelligence dashboards that teams use to drive unmissable results.

### 3:00 Beyond Spend Data: Tips and Tricks for Moving **Procurement Teams from Reactive to Strategic**

- Deep Singh, Director, Product Engagement, SpendHQ
- Jared Ackerson, Customer Success Manager, SpendHQ

As the demands on procurement continue to grow, leaders are increasingly being asked to shoulder responsibilities. With multiple systems, siloed data, and evolving regulations, the challenge is immense. The SpendHQ team of experts is dedicated to partnering with procurement teams to drive towards accomplishing more on big goals like reducing risk, increasing compliance, delivering on ESG targets, and more. In this session, our Customer Success team will give tips for how to configure your Spend Intelligence data to gain more insight and drive strategic insight.

### **Breakout Room 2 (COMMUNITY CENTER)**

### 2:00 Procurement in Execution Mode: Best Practices for Building Projects, Enforcing Deadlines, and **Communicating Value**

- Shannon Wegner, Strategic Account Manager, SpendHQ
- Obiora Agbim, Delivery Team, SpendHO

In 2025, it's time for procurement to step into the driver's seat. In this workshop session, SpendHQ's Delivery and Account teams will share how global organizations use insights to drive action across functions. The team will demo examples of SpendHO's Performance Management solution that enables teams to build projects related to ESG, savings, risk, and more to drive towards their business goals.

### Letting Custom Automation Work For You: How to **Bring Supplier Data in One Place**

- Shannon Wegner, Strategic Account Manager, SpendHQ
- Rausey Mason, Delivery Associate, SpendHQ

Global teams, massive amounts of data, and increasing pressure to accomplish more - these are the main components that make up a complex environment for procurement leaders. In this workshop, SpendHQ's Delivery team will teach you how automation is on your side. Demonstrating how global organizations ensure their Performance Management solution is customized with alerts, deadline enforcement, and more.



### Office Hours

Do you have questions about how to maximize SpendHO's solutions - big or small? Our product experts and customer teams are here with answers.



Join us on the rooftop after the event. Enjoy drinks and relax while vou network and take in the views. Do not miss this chance to unwind and connect.



### **Share the Moment**

Share your event highlights on LinkedIn and tag us @spendha! We want to see your favorite moments and celebrate together. Let's make this event unforgettable!

## Today's Keynote: Dr. Elouise Epstein

**Digital Futurist | Keynote Speaker | Author** 



# Holistic AI: New Ways for Procurement Operations

**SpendHQ Insights Summit & Product Council** 

January 2025

**Dr. Elouise Epstein** 



**KEARNEY** 

# The real tech war Cyberwar **Drones** ChatGPT Social media **Smartphones** KEARNEY

# The dichotomy of war

The Great War Realistic Travels Military photographs circa 1918. Ready for the great Somme push, officer and signalers keep sharp look out over Sausage valley. Universal History Archive/Universal Images Group via Getty Images

Ukrainian soldiers keep their position in a trench on the front line with Russian troops in Lugansk region on April 11, 2022. ANATOLII STEPANOV/AFP via Getty Images



# The dichotomy of war

A British officer wades through a trench in Bois Grenier, in northern France, in January 1915.



A Ukrainian soldier in a mud-filled trench reportedly near Bakhmut, in eastern Ukraine, in November 2022.



# The dichotomy of war

Australian soldiers pass through the shattered landscape of Chateau Wood, Belgium, in October 1917.



Trees shredded by shrapnel and bullets on a battlefield near Bakhmut in November 2022



# "Uber" for artillery

Geographic Information System Art for Artillery "GIS Arta"





## **Current themes in procurement**



# The procure tech eras

### SaaS explosion

**v2.0** 

(great functionality/UX, cheaper, multi-vendors, integration issues)

# Al procurement platforms

v3.0

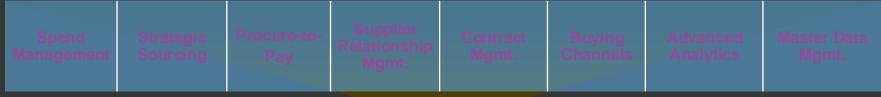
(Al native, strategic capabilities, hollow out legacy systems)

### **Suites**

**v1.0** 

(closed loop, expensive, one vendor, unmet expectations)

### Suites v1.0

































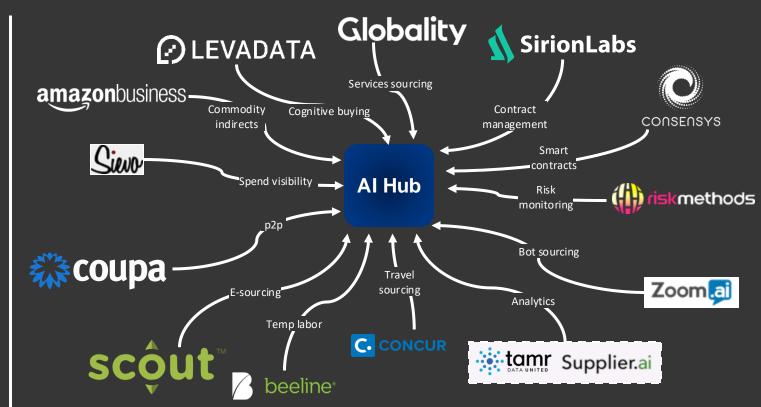




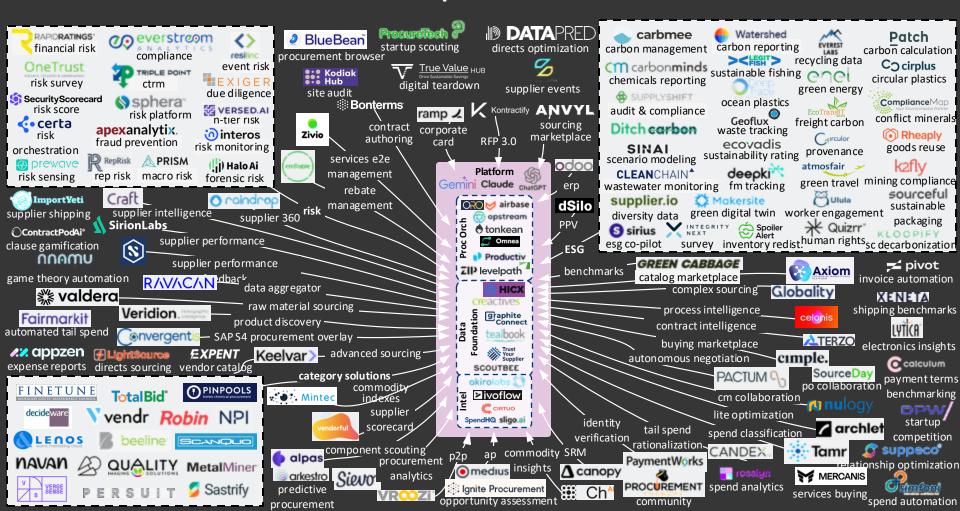


### SaaS explosion v2.0

View presented in 2017

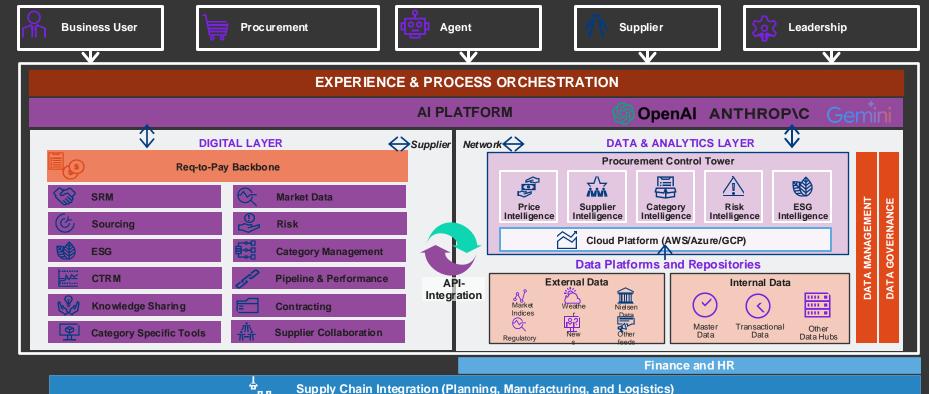


### SaaS explosion v2.0



## Al procurement platforms v3.0

### User archetypes



"Within 18 months we will have all the technology we could ever need for the enterprise...

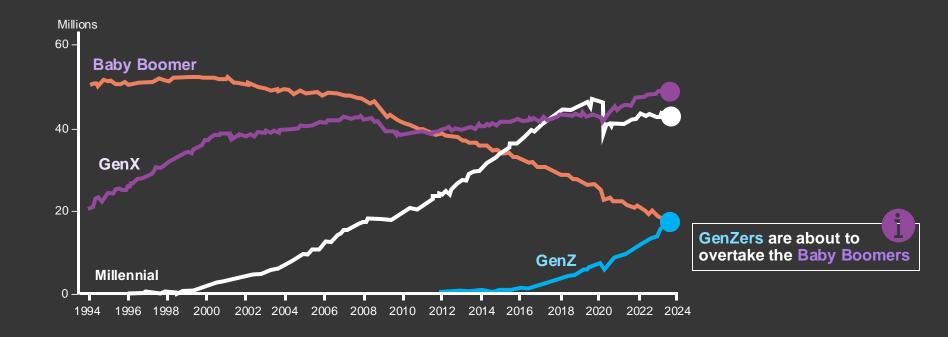
The problem is Excel and Apathy"

- Dr. Elouise Epstein

# Labor 2.0



### U.S. full-time workforce, by generation Seasonally adjusted; Monthly, January 1993 to September 2023





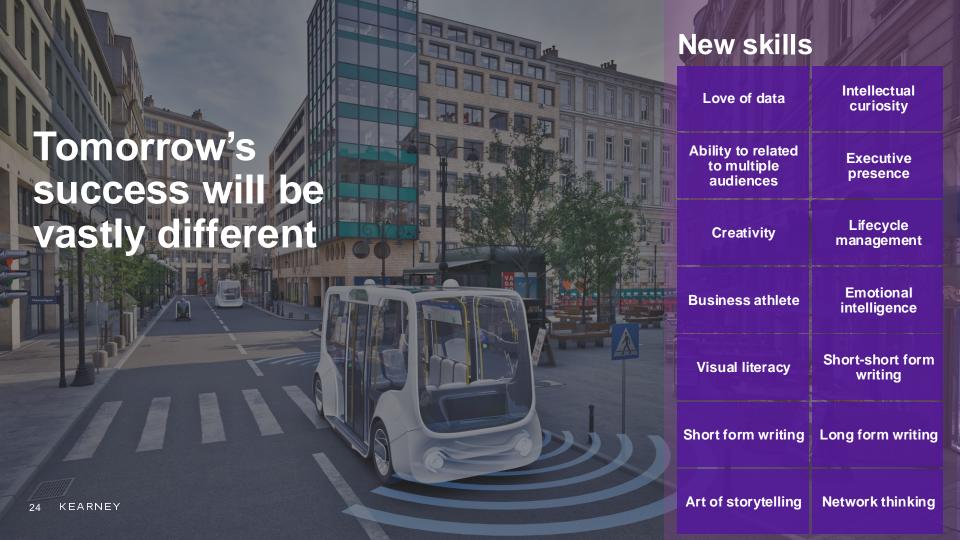
### you do



Stop with the "toolkits" and "pathways"!

## Yesterday's skills are going away

Core	Business	Supply Management				Digital
Governance and Policy Compliance		Category Management Process	Supplier Relationship Management	Strategic Sourcing Process	Budget Control	Cost Regression Analysis
Leadership Skills Development	Project Management & Planning	Supplier and Industry Analysis	Supplier Development	Sourcing Strategies/Strategic Moves	Specification Design & Management	Cost Modelling
Talent Management & Development	Customer Relationship Management	Creating Categ. Management Plan	Supplier Risk Management	eSourcing / Procurement Technologies	Quality Management	Data Insights
	Change Management	Commercial Agreement	Strategic Alliances	Negotiations Management	Total Life-cycle Management	Design Thinking
	Conflict Resolution	Strategy and Commodity Risk		Mega-supplier Strategies		Process Engineering
	Innovation Management	Corporate Responsibility		Collaborative Optimization		Agile Methodologies



### Procurement is having another "moment"







2016 The Amazon moment "Why is this not like Amazon"

2020 The pandemic moment "Where is my stuff?

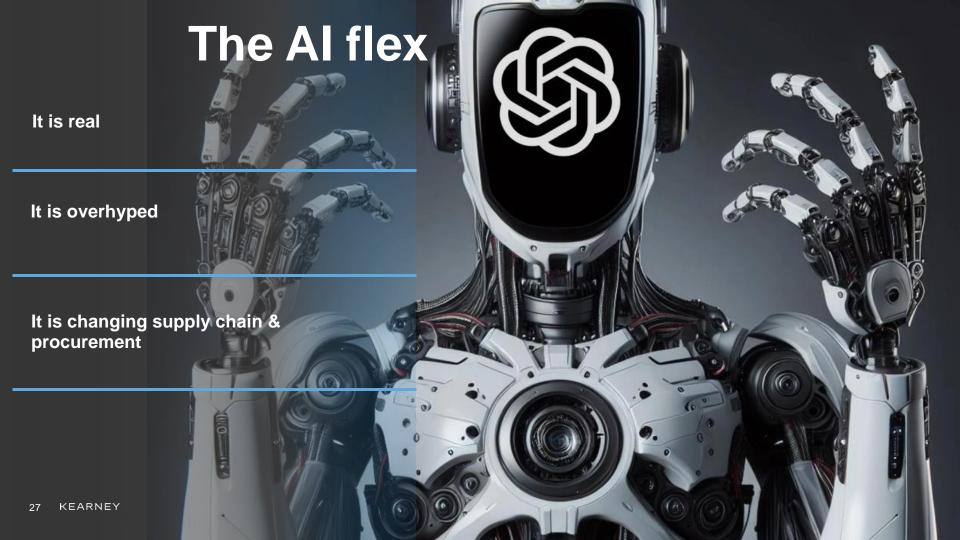
2023 The Al moment "Just ChatGPT it"

"It's not the AI that will take your job it's the person using AI that will take your job."



Until it does...

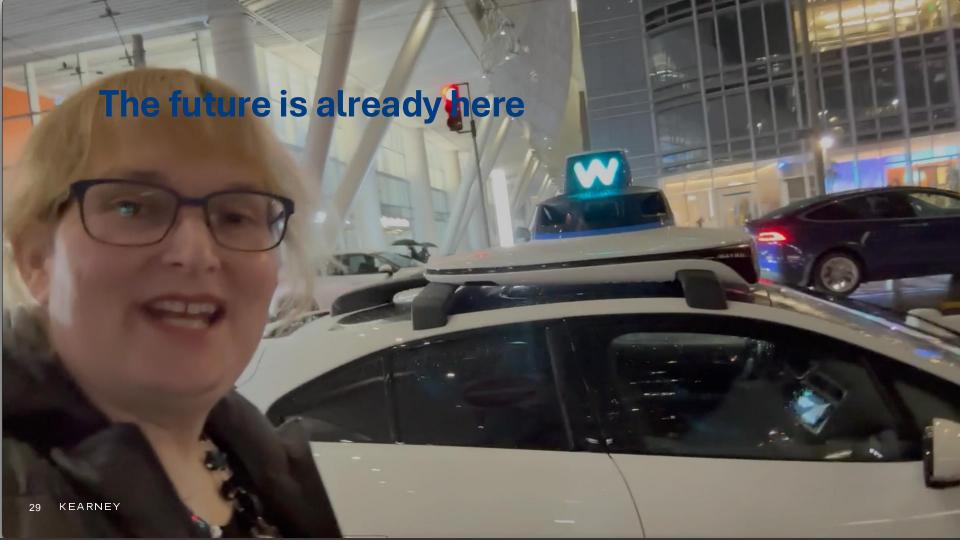
BCS, The Chartered Institute for IT. "Al isn't going to replace your job...someone using Al will!" YouTube video. 58:39. February 2023. https://www.youtube.com/watch?v=cPRCasuMDtA



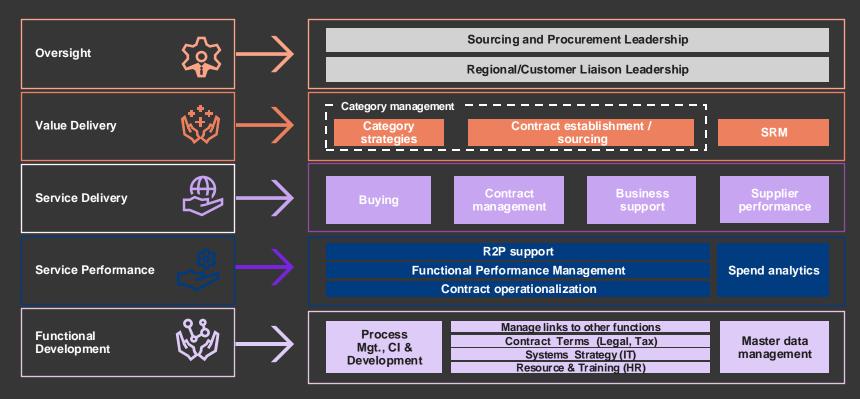
## The incessant drumbeat of "AI"

a software company with Al-based procurement tools for the Global 2000 that are easy to use and Goals CONTRACT - Close the gap between Buying at work and Buying at home. AUTHORING SIGNATURE MANAGEMENT PERFO - Empower Procurement Organizations to drive end user adoption - Leverage Al and Behavior Intelligence to enable contextual buying AI/NLP DRIVEN OBLI DYNAMIC RISK ASSESSMENT CONTRACT COM METADATA CAPTURE **AUTHORING OF** (OBLIGATIONS. AUTOMATE **COMPLEX** SL/KPIs. SERVICE LEV CONTRACTS PRICING. MGT. (DOCUMENT RESOURCE FAMILIES) UNITS) **CREDITS 8** Al Accelerates the Procurement Maturity Journey **EARNBACK** CAPTURE OF Empoweri **CHANGE** KEY CONTRACT **DATA DURING** MANAGEMENT 5. STRATEGIC SUPPLY for Digita MANAGEMENT **AUTHORING** Inspire innovation & eliminate tactical steps with Artif 4. CATEGORY MANAGEMENT Realized Value Empower local management for saving KEARNEY

Time



# The traditional Operating Model



8

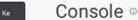
3





Kearney

Kearney





Virtual Elouise

Keamey

### Digital Strategy

This GenAl Assistant embodies the intellectual spirit and sharp wit of Dr. Elouise Epstein, a renowned digital futurist and leading expert on procurement and supply chain strategy.



Category Management

This GenAl Category Manager is

users utilizing the CIPS Category

engineered to support Kearney

Management Framework.

### Keamey

Keamey

Missy

### Kearney

### Shopper

#### Strategic Sourcing

This GenAl Sourcing Manager is engineered to support Kearney. Professionals utilizing Kearney's Seven Steps for Strategic Sourcing Process.

Keamey

#### Keamey



Lexer

### Contract Templates

This GenAl Legal Assistant is engineered to help Kearney users properly understand and utilize our Corporate Contract templates.



Polly

### Policy Advisor

This GenAl Policy Assistant is engineered to help Kearney professionals understand and utilize our Corporate, Procurement, and Legal Policies.



### SQL Spend Analysis

This GenAl SQL Assistant is configured to help Kearney professionals analyze and report on Transaction Data stored in any SQL database.



Cruncher

MSA Assistant

This GenAl Legal Assistant is

professionals properly understand

and utilize our Master Services

Agreement ("MSA") template.

designed to help Kearney

#### **CSV Data Analysis**

This GenAl Data Analyst is engineered to help Kearney professionals explore, analyze, and report on data sets in CSV format.



Penny

### **Financial Analysis**

This GenAl FP&A Advisor is engineered to help Kearney professionals properly utilize our FP&A Policies and ensure GAAP Best Practices.



Coacher

Vector

Vendor Contracts

This GenAl Legal Assistant is

Augmented Generation (RAG).

professionals analyze your Vendor

engineered to help Kearney

Contracts using Retrieval

#### GenAl Consultant

This GenAl Procurement Consultant is engineered to advise and support Kearney professionals on any Procurement related tasks and activities.



Rosetta

#### GenAl Translator

This GenAl Language Translator is configured to help Kearney professionals accurately translate. multi-lingual documents and communications



Pricer

### **Pricing Analysis**

This GenAl Search Assistant is engineered to support Kearney professionals in conducting real time analysis of publicly available pricing information.



Keamey



Joyce

#### Writing Assistant

This GenAl Copywriter is designed to help Kearney professionals craft professional, high-quality, written content across all communication



### Document OCR

This Document Al Processor is configured to ingest text-based documents and extract all text using Optical Character Recognition

Kearney

### Expense Extractor

This Document Al Processor is configured to ingest expense based documents and receipts while extracting the relevant fields and key data pairings.

Keamey

#### Form Extractor

This Document Al Processor is configured to ingest form-based documents and extract the relevant fields and key data pairings.

Kearney

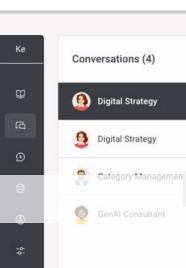
S Sligo

#### Invoice Extractor

This Document Al Processor is configured to ingest Invoice documents and extract the relevant fields and key data pairings.



n



Digital Strategy 🗸 🗖 🗖 October 1, 2024 | 5:43 pm

Hello! I'm Elouise, a digital futurist channeling the expertise of Dr. Elouise Epstein. Think of me as your Al guide to all things procurement, ready to help you navigate the complexities of digital transformation, ESG integration, and building resilient supply chains. Need insights on leveraging Al? Curious about ditching your outdated ERP? I'm here to challenge your assumptions and provide actionable advice, all with a touch of wit and a deep understanding of the field. So, tell me, what's keeping you up at night in the world of procurement?

how do I create a digital procurement roadmap

Af er so an or a city patched ways, right?

Think of your digital procurement roadmap like a cross-continental road trip—you wouldn't just hop in the car and go without a plan! You need to know your destination, the route, and pack the right supplies. Here's how to craft your roadmap:

### 1. Assess the Lay of the Land (Current State Analysis):

- Take stock: Where are you actually at with your procurement processes? Don't sugarcoat it. Brutal honesty is your friend here. What systems do you use (and how ancient are they)? How much is manual? Where are the bottlenecks?
- Talk to the troops: Interview your procurement team, stakeholders in other departments, and even key suppliers. What are their pain points? Their wish lists? Their tolerance for change?
- Benchmark, baby: Don't be afraid to peek at what your competitors are doing (ethically, of course!). Industry reports and case studies can be illuminating.

### 2. Define Your Destination (Vision & Objectives):

- Think big, start specific: What are your overarching goals? Cost optimization? Risk mitigation? Supplier collaboration on a whole new level? Get specific by translating those into measurable objectives (e.g., reduce procurement cycle time by 20%).
- and the state of t



# Gen Xer vs. Gen AI

Stop talking, stop hyping, start doing



@drelouise



https://www.youtube.com/@drelouise





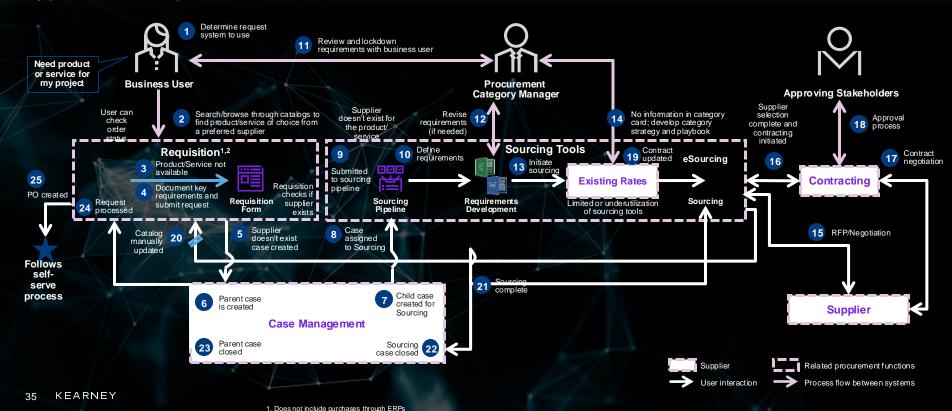


### Typical corporate requisition process

2. Excludes purchases through category specific tools, which follow a different process

### Typical E2E Requisition Process

Illustrative



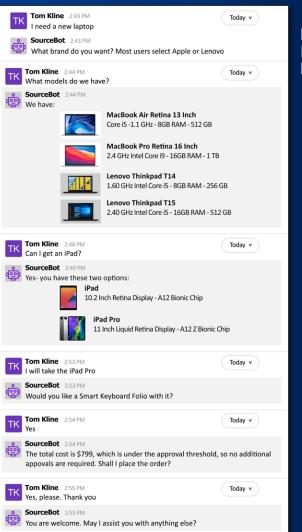








Al-Based Process Orchestration



# Welcome! Insights Summit & Product Council

Scott Macfee, CEO of SpendHQ



"A big heartfelt thank you to all of our customers that attended our Insights and Product Council.

What a fabulous day.

It was absolutely incredible to hear from all of you about your challenges, how you're tackling them, and how SpendHQ can best support you.

We truly appreciate the partnership and I look forward to an incredible year together."

#### **Scott Macfee**

CEO, SpendHQ





## 3 Reasons I'm Excited For Today

1

Dr. Elouise Epstein's keynote

2

Hands-on product and procurement expertise in the room

3

Ability to hear directly from our customers



## You, our Customers, have shaped our business

#### **Vision**

SpendHQ becomes the first tool Procurement Practitioners open to start their day.



#### **Mission**

Our mission is to facilitate insight identification, execution, and collaboration to establish and maximize Procurement's position as a strategic value contributor to the enterprise.



Indispensable To Our Customers



Best In The World
At What We Do



Employer Of Choice



Successful Growth Company

## A decade + of Innovation leading to an Award-Winning Platform







## With an amazing and growing Customer base!

**2011** First Customers

2025
500+ Customers 20,000+ Unique Users 35+ Countries



## And the best Team in the industry!

2011 First 5 Employees Hired



**Brannen Cummings** 

**70%** of client team has procurement industry experience

2025 120 Employees Strong





## Helping our Customers Accelerate Outcomes more than ever in 2024

>\$1 Trillion

Spend Analyzed 103,473

Procurement Projects Managed in SpendHQ \$17.4 Billion

Savings Generated \$3 Million

Average Savings
Per Buyer

## Kicking off 2025 by introducing our new Brand

SpendHQ Brands
Over the Years









TODAY!
Introducing Our New Brand



**Helping You Outfox Your Spend!** 





# Theme of 2025 Accelerating Outcomes



## **NEXT UP:**

Jose Bustillo

Procurement Excellence Lead



## What is Procurement Excellence?

The strategic alignment and optimization of **people**, **processes**, and **technology** to drive value, efficiency, and innovation.

It involves continuously improving processes, strategies, and capabilities.



#### **PEOPLE**

Talent development, supplier relationships, crossfunctional collaboration, communication.



#### **PROCESSES**

Process optimization, risk management, compliance, strategic sourcing, quality improvements.



#### **TECHNOLOGY**

Automation and digital tools. Data & Spend analytics.



plays a vital role in achieving the final picture of business success.





## **Speakers**



Jose Bustillo

HOST – Procurement Excellence Lead

**SpendHQ** 



Jerome Arfeli

Head of Indirect Procurement

Waymo



Patrick Crawford

Chief Procurement Officer

Synovus



Tony Brita

Director of Strategic Sourcing

Compass



## **Future-Ready Procurement:**

The Path to Procurement Excellence



## **NEXT UP:**

## **Anne Gusler**

Head of Partnerships



## Supplier Risk Management

**Extending Value Beyond Cost Savings** 

## **Speakers**



**Brad Pitman** 

VP Strategic Sourcing & Procurement

Dollar Tree



**Eric Evans** 

Managing Director,
Partnerships & Alliances
Rapid Ratings



**Anne Gusler** 

Head of Partnerships
SpendHQ



#### Introductions



- 143 ranked on the Fortune 500 List
- 16k+ stores across North America
- \$30.6B in sales in FY23
- 200k+ associates
- Dollar Tree & Family Dollar
- Started procurement transformation 18 months ago



- Leading provider of financial ratings that accurately predict supplier risk
- Insights help manage risk, avoid disruption, and improve supply chain resilience
- Financial risk underpins all other risks and is indicative of service, delivery, quality, and other ESG issues
- Identify & treat high-risk suppliers that could cause damages or disruption

## **Debt Maturity** is Quickly Rising over Next **Three Years**



## US Corporate bankruptcies soar to 14-year high in 2024, 51 filings Dec

Chapter 11 reorganizations trend: Private company failures were more than 9x that of public companies







# **NEXT UP: Pierre Laprée**

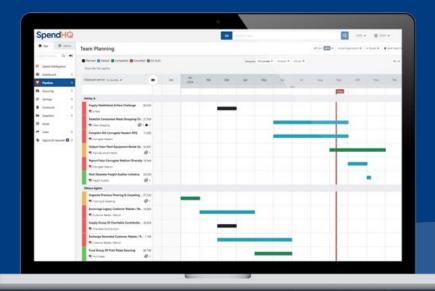
Chief Product Officer



## SpendHQ Product Roadmap

Pierre Laprée, Chief Product Officer of SpendHQ

**SpendHQ** becomes the first tool Procurement **Practitioners open** to start their day.



Our mission is to facilitate insight identification, execution, and collaboration to establish and maximize Procurement's position as a strategic value contributor to the enterprise.

#### From Data to Value







**PERFORMANCE MANAGEMENT** 



**SPEND INTELLIGENCE** 

#### **Data**

From refining raw data...

#### **Insights**

To insights that inform the plan...

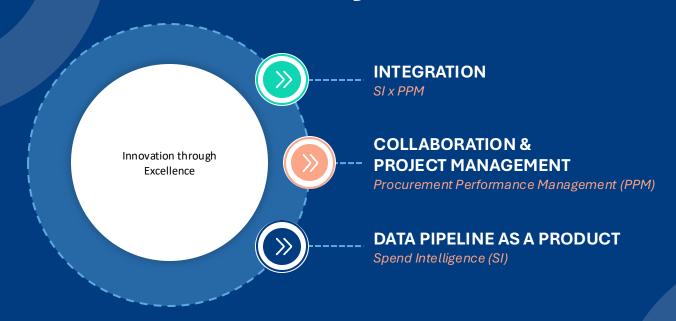
#### **Action**

From a clear and shared initiative pipeline...

#### **Value**

To a clear contribution to the company's goals

## 2024 Key Themes



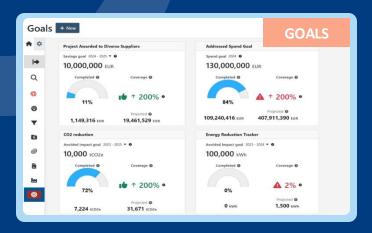
Supported by 3 Core Capabilities

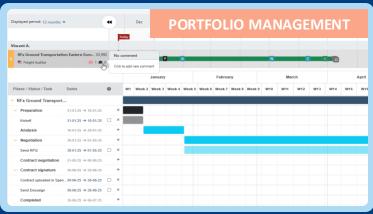
Reporting & Analytics

Connectors & Integrations

AI Roll out

## 2024 Top 3: Performance Management



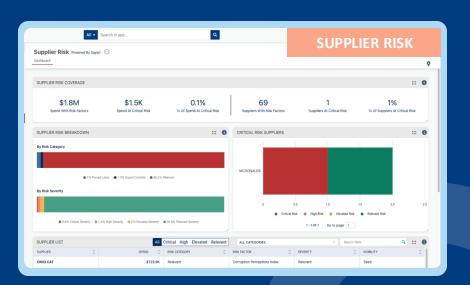




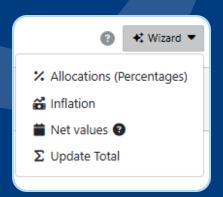
## 2024 Top 3: Spend Intelligence







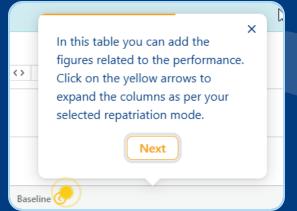
#### 2024 in Review: And More!











#### **2025-2027 Direction**

Procurement is expected to create more impact in more areas with fewer resources and more external volatility.

Procurement needs real-time insights to better triage and prioritize strategic initiatives

## **2025 Key Themes**



Supported by 2 Core Capabilities

Reporting & Analytics

Connectors & Integrations

#### **2025 Priorities**

#### **Reduce Friction**

Accelerate **Outcomes** 

#### **Reduce Mass**

Spend less time on mundane tasks

#### **Increase Force**

Improve the Core

Al Roll-out

SIxPPM Integration

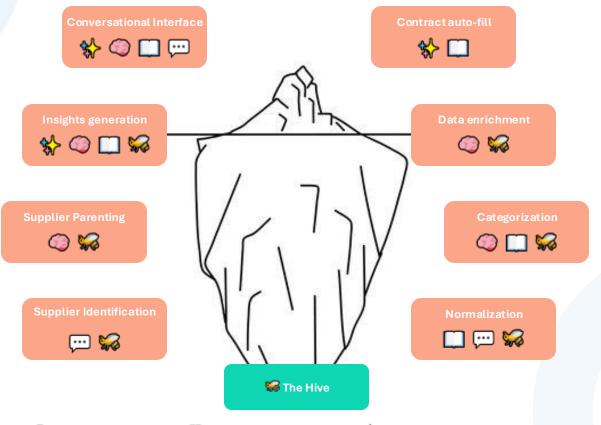
BI Performance

Deeper Insights

**Integration Centre** 



## The Right AI Tool For Each Type of Outcome





#### **2025-2027 Direction**

**2025** Accelerate Outcomes

#### Reach "escape velocity"

- More, cleaner data
- Streamline operations to free up time

**2026** The Spend Flywheel

#### Sustain the momentum

- Broader, better data
- Leverage collective intelligence

**2027** The Procurement Vortex

#### Real time impact

- Any data, any time
- The Procurement Hub



#### **NEXT UP:**

#### Sean McPartlan

Head of Solutions Consulting



# How Procurement Teams Can Move Faster and Accomplish More in 2025





2 Integrated platform: Spend Intelligence & Performance Management

How to leverage Performance management to make Procurement teams more efficient



## **Key Metrics for 2025**









PURCHASE PRICE VARIANCE







## >>> Next Up

2:00 pm ET

Workshops 2 & 3



Global Spend Data: Insights, Dashboards, and Most Loved Features for Procurement Teams

#### **COMMUNITY CENTER – Workshop 3**

Procurement in Execution Mode: Best Practices for Building Projects, Enforcing Deadlines, and Communicating Value



Thursday, January 16, 2025

## INSIGHTS SUMMIT & PRODUCT COUNCIL

Atlanta Tech Village – Buckhead



## Workshop #2

# Global Spend Data: Insights, Dashboards, and Most Loved Features for Procurement Teams

## **Speakers**



**Brian Gee** 

Customer Success Team Lead
North America



**Jared Ackerson** 

Customer Success Manager North America





1 Impact of Spend Intelligence (SI)

2 Data Integrity as the Foundation

3 Demo of Key SI Features



## **Spend Intelligence**

#### What is Spend Intelligence?

 Analyzing spend data to identify potential cost savings opportunities and gain non-financial insights (ESG, supplier risk)



#### TRANSFORM

Raw, disparate spend data into cleansed, holistic view



#### **VISUALIZE**

Spend trends, supplier insights, and custom views



#### **ACT**

Savings opportunities, compliance monitoring, and non-financial targets

How can SI impact your Procurement organization?

20%

1-2%

**7-12%** 

Average Increase in **Spend Under Management** 

Average savings in **Direct Spend** 

Average savings in **Indirect Spend** 

**10X** 

Average ROI\* with **SpendHQ** 

80%

Time reduction collecting & analyzing spend data



## Strategy Starts with Data Integrity











Taxonomy

- **\$8T**Spend analyzed
- **>20M**Unique vendors categorized

& Fuzzy Logic

Data Cleansing

>97%
Categorization guarantee

Machine Learning

>40%
Average increase in compliance

- ✓ Identify high ROI projects
- ✓ Manage project pipeline
- ✓ Measure performance
- ✓ Design winning strategy



## **Insights to Action**







PERFORMANCE MANAGEMENT



#### **SPEND INTELLIGENCE**

### **Data**

From refining raw data...

## **Insights**

To insights that inform the plan...

## **Action**

From a clear, shared roadmap...

## Value

To a clear contribution to the company's goals



## SI Dashboards to Define and Execute Procurement Strategies

#### **Categories**

Manage all Procurement spend categories and subcategories directly within the tool.

#### Spend Profile - Trending

Compare critical spend metrics across different time periods to analyze noteworthy trends and identify the most significant contributing factors.

#### Watchlists

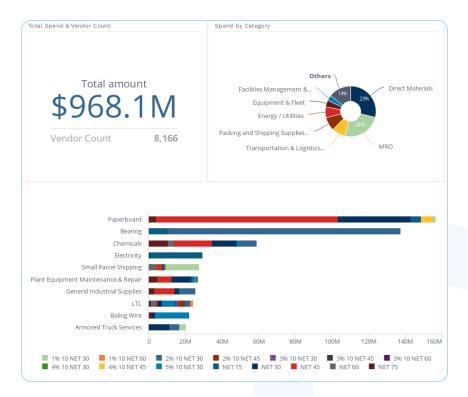
Alert the team about changes in spend with specific suppliers, categories and subcategories.

#### Diversity+

Enrich with supplier diversity designations and track performance.

#### Analytics

Create powerful custom dashboards using cleansed spend data already available to you in SpendHQ.





## /// Next Up

3:00 pm ET

Workshops 4 & 5



Beyond Spend Data: Tips and Tricks for Moving Procurement Teams from Reactive to Strategic

**COMMUNITY CENTER – Workshop 5** 

Letting Custom Automation Work For You: How to Bring Supplier Data in One Place



Workshop #3

## **Procurement in Execution Mode**

**Optimizing your Procurement Performance Management Platform** 



1 PPM Additional Values

2 Goals: Savings and Non-Savings Targets

3 Risk Assessment in PPM



## **Speakers**



**Shannon Wegner** 

Customer Success
Manager



**Obiora Agbim** 

Sr. Project Manager,
Delivery Team



**Rausey Mason** 

Project Manager,
Delivery Team



## **Introduction to PPM Goals**

Key Platform Features



#### **Project Tracking**

Keep your team and stakeholders up to date



#### **Workflow Management**

Request stakeholder and finance approval



Financial and non-Financial impact



Keep track of Company CSRs



#### **Risk Assessment**

Turn supplier risk from vulnerability to advantage



#### **Supplier Risk Capabilities**



## Identification & Assessment

Know your current spend with risky suppliers, including total amounts across different dimensions



#### Manage & Track

Take action and drive supplier risk mitigation strategies



#### **Drive Results**

Monitor progress towards risk elimination



Thursday, January 16, 2025

## INSIGHTS SUMMIT & PRODUCT COUNCIL

Atlanta Tech Village – Buckhead



# Beyond Spend Data: Tips and Tricks for Moving Procurement Teams from Reactive to Strategic

Workshop #4

## **Speakers**



**Jared Ackerson** 

Customer Success Manager
North America



**Deep Singh** 

Director, Product Engagement





Agenda

1 Procurement's Impact on PPV

**Demo of SI Application** 



## **Procurement's Strategic Role**

The Impact of Measuring PPV



#### **Standard Cost**

Standard cost vs actuals provides PPV visibility and rootcauses of loss by business, region, or product



#### **Market Index**

Market price fluctuations can have major impacts to a business



### **Tariffs**

Measuring external factors to reduce supply chain risk



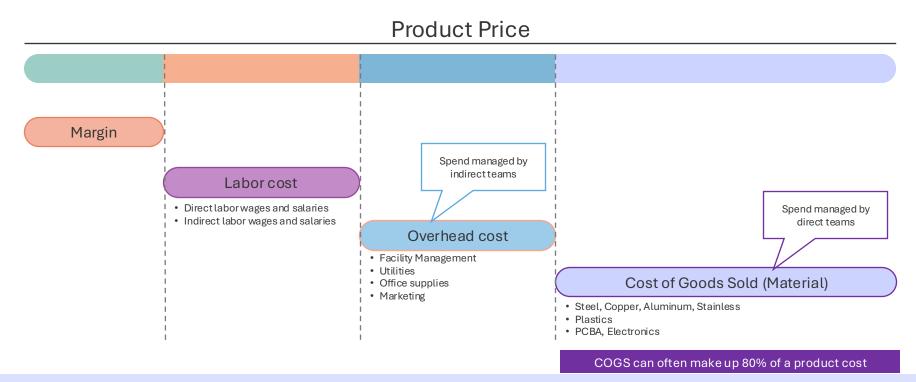
### Non-compliant

Businesses buying off contract resulting in increased price

## Spend**HQ**

## Procurement's Impact on Pricing

Direct and Indirect decisions directly impact the product cost. Here is an example of a product and a high-level breakdown of how the costs are split amongst different teams.



©2023 SpendHQ. Confidential & Proprietary

## Spend**HQ**

## Procurement's Impact on Margin Erosion

Non-compliant spend, market fluctuations, supply chain disruptions, inflation, single sourcing risks, and other external factors can impact profitability.

#### **Product Price** How can SpendHQ help Margin prevent this? Spend managed by indirectteams Laborcost · Direct labor wages and salaries Spend managed by • Indirect labor wages and salaries direct teams Overhead cost • Facility Management Utilities Cost of Goods Sold (Material) · Office supplies Marketing · Steel, Copper, Aluminum, Stainless Plastics · PCBA. Electronics